How to create an account on the ista web portal

Go to https://mijn.ista.nl and select: 'Register as a new user'.

You will then see the following screen.

Select 'Address'.

Enter your postal code.

Enter your house number and house number addition, if there is one.

Click on 'Next step'.

Enter a meter number and meter reading

Do you have an ista doprimo?
The 9 digid meter number can be found here.
To read the meter, press this button.
The display will show two alternating readings. Write down the meter reading, with a 2 in front of the reading.

Do you have an ista water meter?
Enter the S/N number, which is shown on the side of the meter. Write down the meter reading shown on the display.

Do you have an ista heat meter?
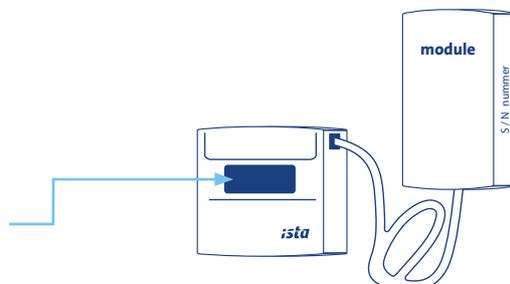Enter the S/N number, which is shown on the front of the meter.
To read the meter, briefly press the black button twice.
Write down the meter reading (GJ), with a * in front of the reading.

Is the heat meter connected tot a module?
Enter the S/N number of this meter, which is shown on the side or top of the module. The module is connected to the meter with a cable. Write down the meter reading shown on the display.

ista

Register as a new user

Enter your details here

Username (minimum 8 characters)

Choose a unique name or email address

Password

Confirm password

Email address

First name

Insertion

Last name

Mobile

Optional mobile number

Create account

Back to main page

Enter your details below and create a password.

Password shoulod contain a minimum of 8 characters. Use a mix of uppercase and lowercase letters and numbers.

Once you have completed all fields, click on 'Create account'.

Your account is now created and you can start using the web portal straight away.

You can also use the istaNL app. This can be downloaded in the app store free of charge.

We hope you enjoy the convenience of the ista web portal and app.